

## **DO's AND DON'Ts FOR THE RETAILERS OF OSBCL FOR MAKING ONLINE PAYMENT TO OSBCL**

OSBCL is offering the facility of e-Payment Gateway for its registered retailers to transfer funds to OSBCL for purchase of liquor items from the respective depots allotted to them. This facility is available only to retailers having valid licenses issued by the State Excise Department, Govt. of Odisha.

The following Do's and Don'ts apply to all retailers of the <https://osbc.co.in> Website ("the Portal") and to all services provided through this Website by Odisha State Beverages Corporation Limited ("OSBCL").

### **DO'S**

1. While making the online payment, it is recommended to use a good network connectivity in the device used for making the online payment in order to make the transactions hassle free and avoid any transaction failure.
2. The OSBCL website <https://osbc.co.in> works best in Google Chrome. So, it is recommended to use Google Chrome to log in to the website whenever attempting to make any payment.
3. OSBCL Website is Secure Socket Layer (SSL) secured and details of the Retailer will travel on the Internet in a fully encrypted (256 bit, browser independent encryption) form. To ensure security, the details are kept confidential and Retailer's bank credentials are NOT stored in OSBCL Portal. OSBCL makes no guarantee that this service will be uninterrupted, error-free. Still is advised to use high quality Anti Virus / Internet protection software in the system while using OSBCL website for making the payment.
4. The Software , Browser of the device used for accessing the OSBCL website for making the online payment should be updated regularly.
5. If you are attempting to transfer larger amount of money, It is advised to break the transactions into smaller parts and make the payment.
6. It is recommended to use a laptop / desktop computer for making online payment through the OSBCL website <https://osbc.co.in> .
7. OSBCL is not directly involved in the online payment but through service providers i.e. e-Pay of State Bank of India, e-Pay of Allahabad Bank & e-Pay of

Axis Bank. In case while making the online payment it is observed that any of the payment gateway is down due to some server issue, the retailers are advised to try making payment with the options available with other two payment gateways.

8. Please keep your Internet Banking password ready with you before starting the transaction in order to avoid any session time out issue.
9. In order to avoid any last minute rush, it is better to make the payment a day before the retailer is planning for lifting of stocks from OSBCL depot.

### **DON'TS:**

1. Retailers are advised not to make any payment if the network connectivity in their location is feeble or unstable. The chances of transaction failure are more if the network connection is poor while making the payment.
2. Using of mobile phones for making online payment through the OSBCL website <https://osbc.co.in> is not recommended as there are chances of transaction failure in case any incoming calls are encountered while making the payment which creates a barrier in the network connectivity.
3. Retailers are advised not to make any attempt to make online payment through the OSBCL website <https://osbc.co.in> while travelling as the chances of passing through a weaker network are more and cannot be avoided while travelling which in turn makes the transactions risky and there are chances of getting transaction failure.
4. Do not share your Internet Banking Password with anybody.
5. If you have not received any message related to your transaction or your wallet is not refilled while making the online payment, it is advised to wait till you get any confirmation regarding your transaction and then proceed to the depot for lifting.